

Integrating InfoTrack and Osprey Approach

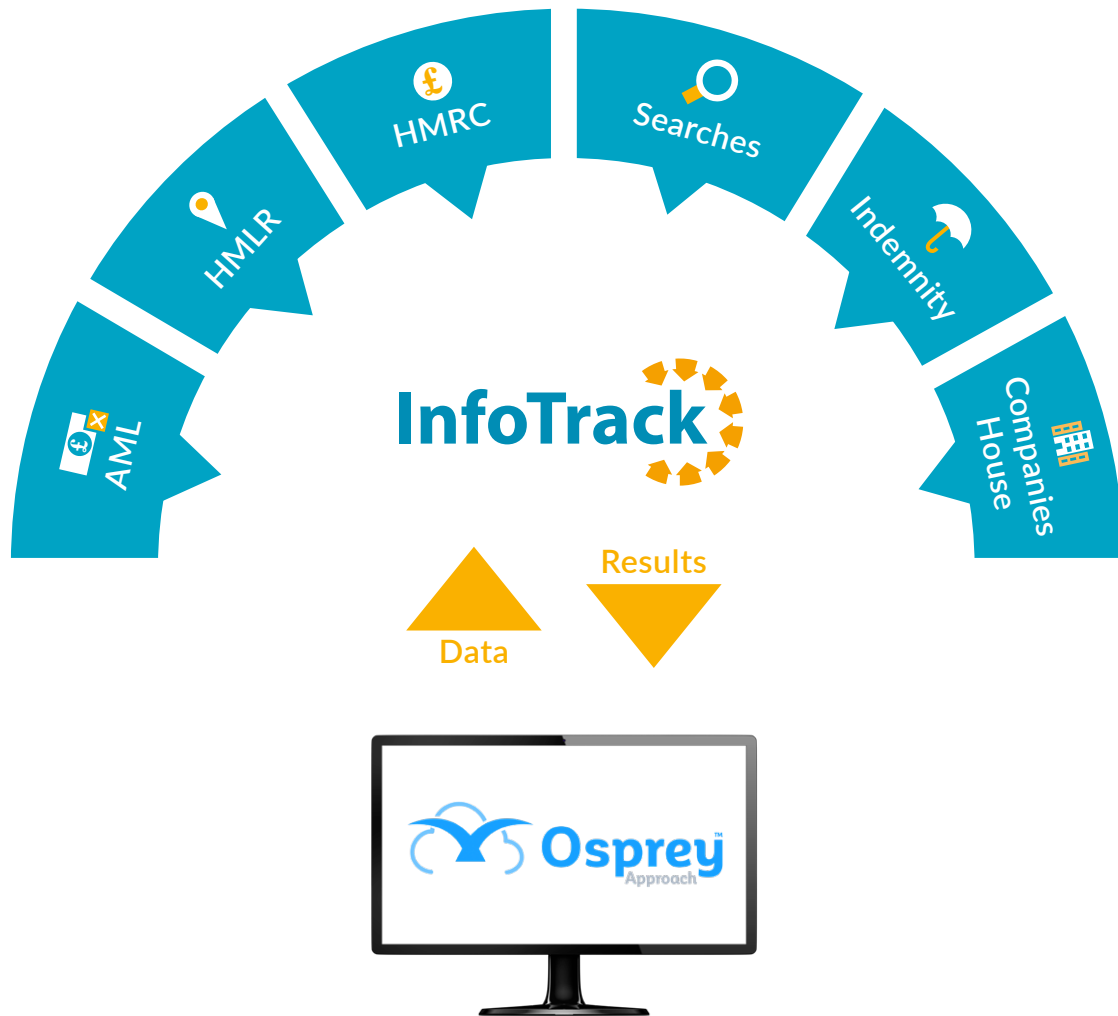
Faster, efficient conveyancing
with integrated services from
InfoTrack, harnessing the
power of Osprey Approach



InfoTrack

 **Osprey**
Approach

How InfoTrack and Osprey Approach integrate



“We have recently undertaken integration with Osprey and InfoTrack and the whole process was very quick and easy to implement. Since doing so the time savings on our firm are unreal. No more keying in duplicate information which in itself is eliminating errors. We love it!”

**Jamie Connolly, Director,
Thomas Flavell & Sons Solicitors**

TFS | THOMAS FLAVELL
+ SONS SOLICITORS

Immediate access to InfoTrack at the click of a button within Osprey. Your credentials will be automatically entered. Below are several key features of our powerful integration with Osprey.

Pre-population of data

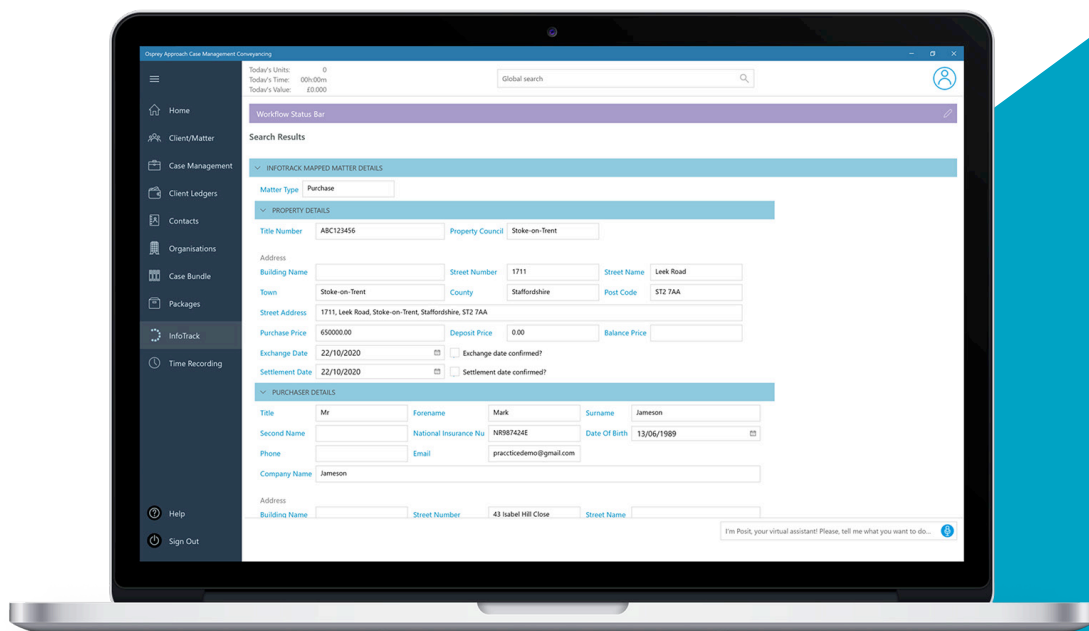
- With automatic population of data direct from Osprey into InfoTrack, this single source of truth minimises the risk associated with using multiple systems, enhancing compliance across your firm and eliminating time spent re-keying.
- All relevant fields are mapped with information pulled directly from Osprey.

Document Return

Any searches, documents or information ordered via InfoTrack will be automatically attached to the relevant matter. No need to copy and paste, or risk losing documents within your downloads folder or Outlook.

Automated Workflows

Reduce workloads, standardise processes, and increase efficiency when you combine InfoTrack with Osprey's automated workflows. The configurable workflows automate key tasks within a conveyancing process to ensure consistency and mitigate the risk of human error, so you can deliver quality, cost-effective service to your clients. InfoTrack services are integrated into the Osprey automated workflows so you can work smarter to reduce manual admin and rekeying data to improve accuracy and productivity.



Compliance

- **Minimise risk and improve efficiency** – we eliminate the need to copy and paste from multiple sources, with data pulled directly from Osprey.
- **Keep on top of compliance** – with our quickly accessible reports from MI-InfoTrack.
- **GDPR friendly** – we help you take care of GDPR as information is automatically connected to matters within Osprey.

Support

- **Dedicated helpdesk** – our team supports all integrations and works hard to give you first-time fixes, with an 86% first-time fix rate.
- **Client focused** - we have a programme of sessions throughout the year, sharing best practice, new ideas and peer review insights.
- **Minimal resources** – our team of project management experts ensures the necessary data is completed for you if you need additional support.

Services offered by InfoTrack

People

- eCOS (Electronic Client Onboarding Solution)
- Verification of Identity
- Verification of Funds
- AML
- Lawyer Checker
- Bankruptcy
- SignIT

Land

- Land Registry searches
- Property searches
- SDLT submissions
- AP1 applications, unique dashboard and requisition tool
- Indemnities
- Quoting Tool
- Property enquiries
- Property Report
- Digital Transfer

Companies

- UK Companies search
- KYCIT
- REVEAL
- Register charges online (MR01)



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